

Satenik Baghdasaryan

Healthcare Data Analyst | Clinical Documentation & Workflow Optimization

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Analytical and results-driven Clinical Information Manager and Data Analyst, leveraging 8+ years in clinical operations and workflow optimization to translate healthcare data into actionable insights. Skilled in SQL, Power BI, Python, and Excel to improve patient care, operational efficiency, and documentation quality. Proven experience improving clinical documentation accuracy, EMR workflows, and billing compliance in emergency medicine. Passionate about using data to drive strategic decision-making, streamline processes, and enhance physician performance and reimbursement outcomes.

Skills

Technical & Data Analytics: Python • SQL • R • Power BI • Tableau • Excel • Data Cleaning & Visualization • NextJs

Healthcare Operations: EMR/EHR Reporting (Epic) • Workflow Optimization • Clinical Documentation Improvement

Compliance & Performance: Billing & Coding Compliance • Revenue Cycle Analytics • Quality & Performance Reporting

Professional Skills: Process Improvement • Cross-Functional Collaboration • Data-Driven Decision Making

Experience

Clinical Information Manager – Ronald Reagan UCLA Medical Center (Apr 2017 – Present)

- Audit and analyze physician documentation to improve billing compliance, documentation accuracy, and reimbursement outcomes.
- Create data reports and dashboards to measure note completion times and physician performance trends.
- Developed an AI-powered scribe training platform that improved documentation accuracy by 35%.
- Collaborate with physicians and administrators to implement targeted documentation improvement initiatives.

Software Engineer – Lusona (Feb 2022 – Jan 2024)

- Collaborated with clients to design and develop a scalable app center enabling third-party developers to publish and manage digital applications, improving workflow efficiency and user experience.
- Built optimized, user-focused interfaces using Next.js and TypeScript, enhancing functionality, performance, and process scalability.

Emergency Medical Technician – PRN Ambulance (Jun 2016 – Apr 2017)

- Provided emergency medical care and maintained detailed clinical documentation for patient encounters.
 - Supported EMT students through mentorship and documentation training.
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Education & Certifications

- B.S. in Biological Sciences, University of California, Santa Barbara
- Google Data Analytics Professional Certificate